Stinson, Judy

Subject:

FW: JAVA

From: Bax, Lori

Sent: Monday, May 20, 2019 5:57 AM

To: DNR.Soil and Water Conservation Districts staff < dnr.soilandwaterconservationdistrictsstaff@dnr.mo.gov

Cc: DNR.SWC Staff < dnr.swcstaff@dnr.mo.gov>

Subject: JAVA

ITSD is in the process of removing JAVA from all state provided computers, this includes computers at the Soil and Water Program Office and SWCD offices as well. ITSD has decided that on May 23rd they will remove JAVA from all SWCD state owned computers. This will occur after normal work hours. Users will need to leave their PC powered on and connected to the state network for the removal to be successful and it is advised that they save and close any work as it may reboot the computer if necessary. So please log off your computer on May 23rd but do not shut your computer down.

Through testing with SWCD staff, ITSD has determined one issue when JAVA is removed from the SWCD computers. This issue only effects SWCD staff that scan documents from the printer using the shortcut on your desktop. If you use this shortcut to scan please let Jim Boschert by Wednesday May 22nd. I will forward your name to ITSD and they will install additional software on your computer so you can continue to scan. If you scan from the printer back to your computer using email then you should not have any issues with ITSD removing JAVA from your computer.

Once JAVA is removed from your computer if you have any issues with your computer please submit a help desk ticket and ITSD will either determine if they need to reinstall JAVA or see if another software can be added to your computer to fix the issue.

The program office realizes this is a very busy time in the SWCDs with submitting cost-share payments and we expect this software removal to not cause any issues in the SWCDs. If issues do arise with your computer after May 23rd please submit a help desk ticket and ITSD has assured us that they will work quickly to fix any computer/printing issues you may have.

Thank you.

Soil and Water Conservation Program

We'd like your feedback on the service you received from the Missouri Department of Natural Resources. Please consider taking a few minutes to complete the department's Customer Satisfaction Survey at https://www.surveymonkey.com/r/MoDNRsurvey. Thank you.

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