From:	Soil & Water Conservation Program
Sent:	Wednesday, February 24, 2021 3:09 PM
To:	Soil & Water Conservation Program; DNR.Soil and Water Conservation Districts staff
Cc:	DNR.SWC Staff
Subject:	RE: How to set Adobe as default for PDFs

Below is an email from ITSD regarding an issues that occurred after an update was done last night. Please follow the instructions below and if you need additional assistance please submit a help desk ticket.
Thank you.

Feel free to share this with users. There was an update that went out last night. It caused PDFs to be reverted to opening with Edge. Below are the instructions for how to set Acrobat back as the default. If they have other issues, they will need to put in a help desk ticket. Some users can't open Acrobat, others have had it removed entirely.

- Right-click the thumbnail of a PDF file, and then choose **Properties**.
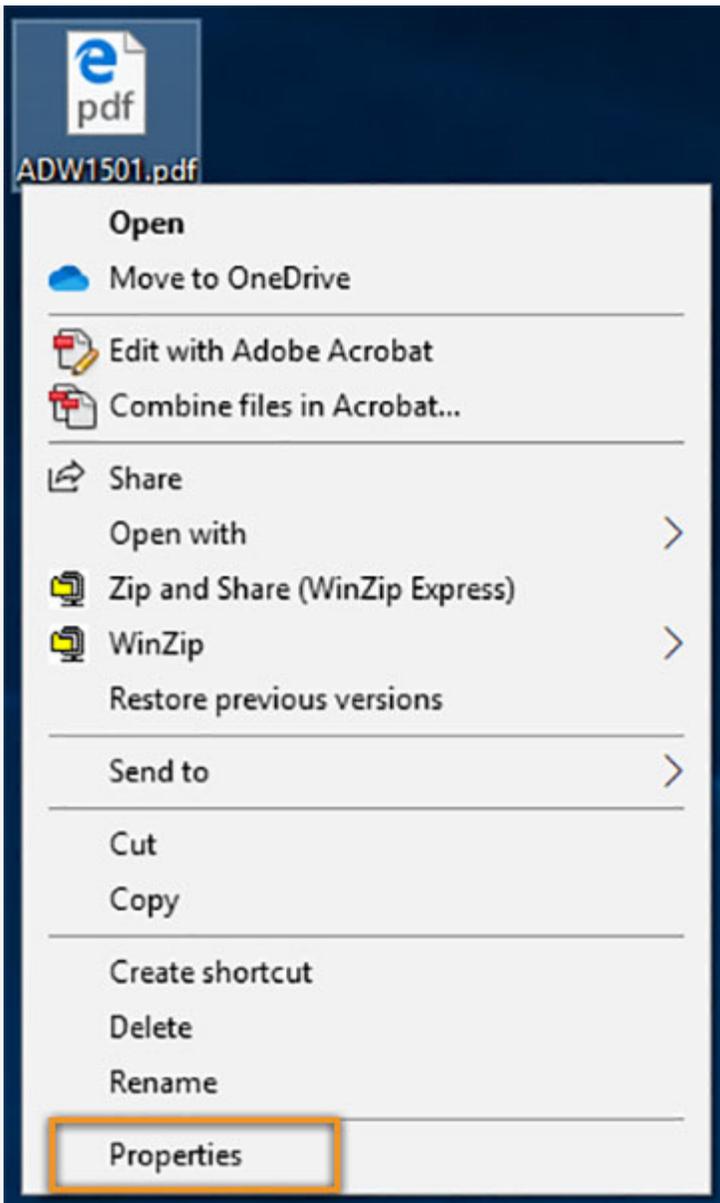
- In the file's Properties dialog box, click **Change**.
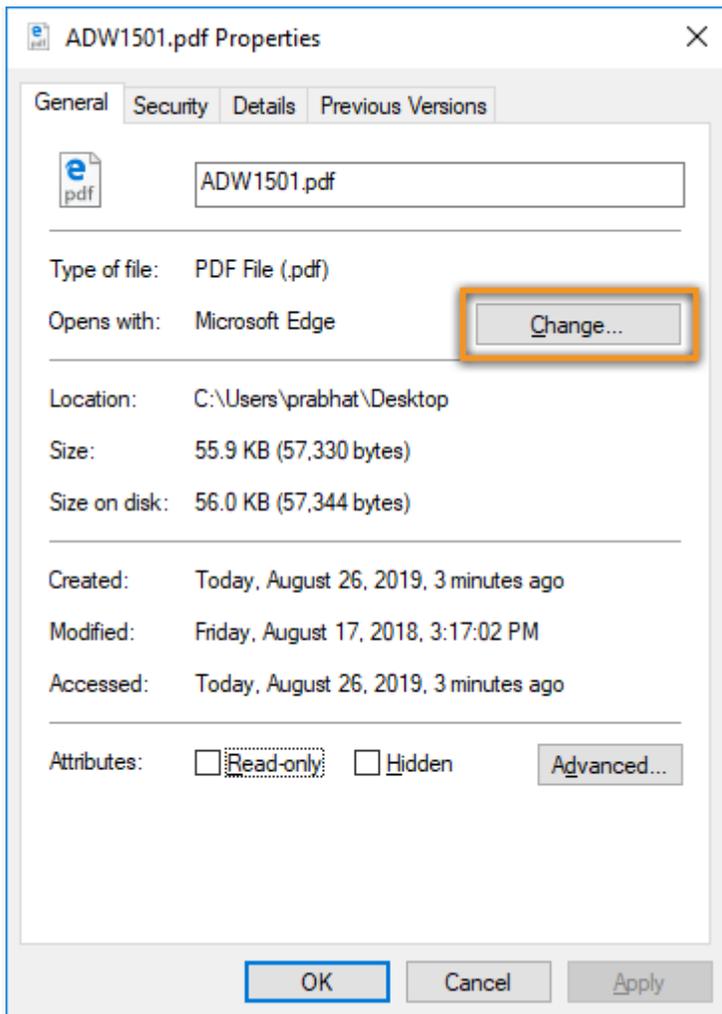
Note:

If your computer settings are managed by a system administrator, you may not see the Change button. Sign in using an administrator account or contact your administrator to get the button enabled.

- Do one of the following:

If you have Acrobat DC or both Acrobat DC and Acrobat Reader DC, choose **Adobe Acrobat DC** and click **OK**.

How do you want to open .pdf files from now on?

Keep using this app

Microsoft Edge
Open PDFs right in your web browser.

Other options

Adobe Acrobat DC

Adobe Acrobat Reader DC

Google Chrome

Look for an app in the Store

More apps ↓

OK

If you have only Acrobat Reader DC, choose **Adobe Acrobat Reader DC** and click **OK**.

How do you want to open .pdf files from now on?

Keep using this app

e Microsoft Edge
Open PDFs right in your web browser.

Other options

Adobe Acrobat Reader DC

Google Chrome

Look for an app in the Store

More apps ↓

OK

- In the Properties dialog box, click **OK**.
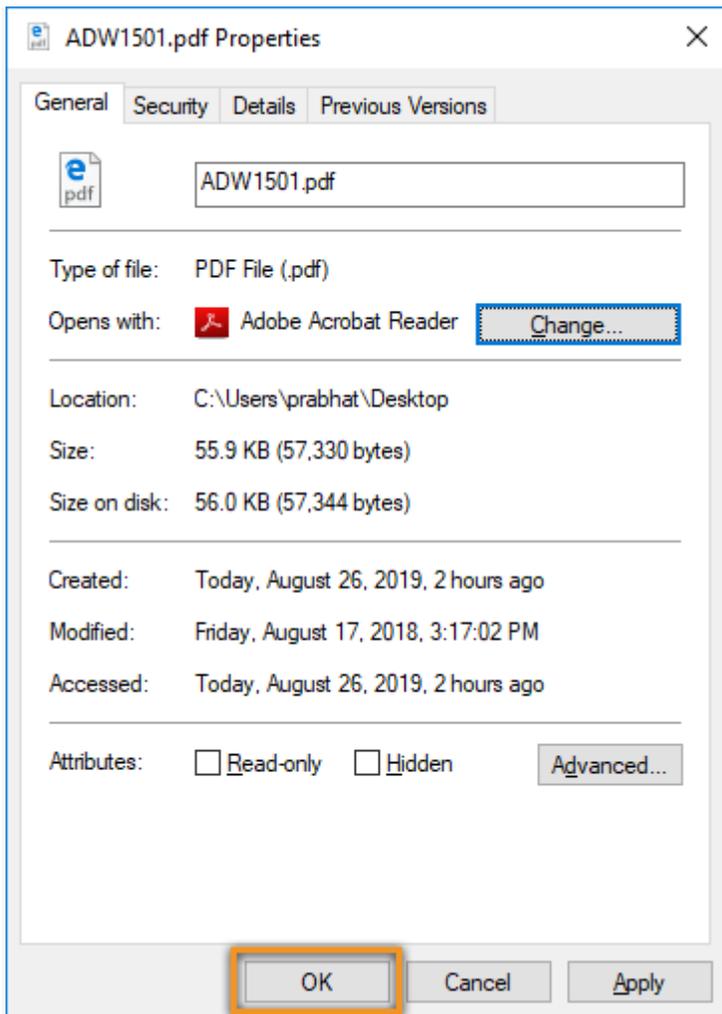
Now, the PDF files open in Acrobat Reader DC or Acrobat DC.

Thank you!!

Soil and Water Conservation Program

We'd like your feedback on the service you received from the Missouri Department of Natural Resources. Please consider taking a few minutes to complete the department's Customer Satisfaction Survey at https://www.surveymonkey.com/r/MoDNRsurvey. Thank you.