

From: [Soil & Water Conservation Program](#)
To: [DNR.Soil and Water Conservation Districts staff](#); [Soil & Water Conservation Program](#)
Cc: [DNR.MGS SWC Staff](#)
Subject: FW: CITRIX VDIP Server Shutdown - COB June 26,2026!
Date: Thursday, June 25, 2026 7:18:19 AM
Attachments: [image001.png](#)
[Copy of NRCS_SWCD_Citrix_Users_20260429.xlsx](#)
[image002.png](#)

Good morning.

District staff that use CITRIX see email below from NRCS. There will be another email sent to each of the users from NRCS.

Thank you,

MoDNR Soil and Water Conservation Program
573-751-4932 | dnr.mo.gov



Please take a few minutes to complete our [Customer Satisfaction Survey](#). Thank you.

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From: Rivera Delgado, Brandon - FPAC-NRCS, MO <brandon.riveradelgado@usda.gov>
Sent: Wednesday, June 24, 2026 2:06 PM
To: Rives, Aaron - FPAC-NRCS, MO <aaron.rives@usda.gov>; King, Andrea - FPAC-NRCS, MO <andrea.king@usda.gov>; Walker, Nancy - FPAC-NRCS, MO <nancy.walker@usda.gov>; Bennett, Gorman - FPAC-NRCS, MO <gorman.bennett@usda.gov>; Plymell, Charli - FPAC-NRCS, MO <charli.plymell@usda.gov>; Phillips, Grant - FPAC-NRCS, MO <grant.phillips@usda.gov>; Higley, Dean - FPAC-NRCS, MO <dean.higley@usda.gov>
Cc: Goodrich, Nate - FPAC-NRCS, MO <nate.goodrich@usda.gov>; Mascaro, Selma - FPAC-NRCS, MO <selma.mascaro@usda.gov>; Plassmeyer, Jim <jim.plassmeyer@dnr.mo.gov>; Philbrick, Katie - FPAC-NRCS, MO <katie.philbrick@usda.gov>; Johnson, Ashley - FPAC-NRCS, MO <ashley.johnson2@usda.gov>; Lugo-Camacho, Jorge - FPAC-NRCS, MO <jorge.lugo-camacho@usda.gov>
Subject: CITRIX VDIP Server Shutdown - COB June 26,2026!

Good evening ACs and BTSs,

National will be sending an email to our local SWCD offices regarding upcoming impacts to the Citrix VIDP program. This change is due to the planned closure of a server located in the Kansas City area.

National has provided a list of employees who may be directly affected (see attached).

I recognize that the list includes:

- Current NRCS employees who are no longer SWCD employees
- SWCD employees who already have assigned computers
- SWCD employees who are no longer with the district

Please note that this action only affects current SWCD employees who use the Citrix VDIP application to access NRCS software such as Conservation Desktop, Protracts, ArcPro, and others. The purpose of this message is to ensure you are aware of the situation and understand the next steps.

Katie Phillbrick, GIS Specialist, and I attended the briefing, and the required process is straightforward. National's email will instruct SWCD staff to back up their local data from the C: drive within Citrix. A script has already been placed on their local Citrix drives. Staff will simply need to follow the file path in the instructions, open the folder, and double-click the "Runme.cmd" command to complete the backup process. Once the command finishes running, no further action is required by the employee.

The deadline to complete this task is Friday, June 26, 2026, by COB. The server shutdown is scheduled for July 1, 2026.

I encourage the email to be passed to the DCs within your areas with the intention of them maintaining communications with their District employees that do not have access to an NRCS Computer.

If you have any questions, I have already briefed the BTSs on this short turnaround. Katie and I are available to help with any issues or concerns that may arise.

Thank you all for your cooperation and for everything you do.

Brandon L Rivera Delgado
Area Business Tool Specialist – Area 3
Natural Resource Conservation Services



U.S. DEPARTMENT OF AGRICULTURE
Natural Resource Conservation Services
330 Interstate Drive, Wentzville, MO, 63385
Direct Line: 636-229-0201
Office Phone: (636)-922-2833, Ext. 3 | Cell Phone: (636)-466-9294

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