

From: [Soil & Water Conservation Program](#)
To: [DNR.Soil and Water Conservation Districts staff](#)
Cc: [DNR.MGS SWC Staff](#)
Subject: FW: New Virtual Desktop Connections for SWCD
Date: Wednesday, July 1, 2026 8:18:02 AM
Attachments: [Outlook-U.S. Depar.png](#)
[AWS_VDI_Connection_Instructions.docx](#)
[image001.png](#)

Good morning,

CITRIX user – Here is further information to get connected with the new system.

MoDNR Soil and Water Conservation Program
573-751-4932 | dnr.mo.gov



Please take a few minutes to complete our [Customer Satisfaction Survey](#). Thank you.

From: Rivera Delgado, Brandon - FPAC-NRCS, MO <brandon.riveradelgado@usda.gov>
Sent: Wednesday, July 1, 2026 7:54 AM
To: Rives, Aaron - FPAC-NRCS, MO <aaron.rives@usda.gov>; King, Andrea - FPAC-NRCS, MO <andrea.king@usda.gov>; Johnson, Ashley - FPAC-NRCS, MO <ashley.johnson2@usda.gov>; Walker, Nancy - FPAC-NRCS, MO <nancy.walker@usda.gov>; Bennett, Gorman - FPAC-NRCS, MO <gorman.bennett@usda.gov>; Plymell, Charli - FPAC-NRCS, MO <charli.plymell@usda.gov>; Phillips, Grant - FPAC-NRCS, MO <grant.phillips@usda.gov>; Higley, Dean - FPAC-NRCS, MO <dean.higley@usda.gov>
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Subject: FW: New Virtual Desktop Connections for SWCD

Good morning ACs and BTS,

We received the email below yesterday with instructions to forward it to all SWCD employees who use the VDIP server within CITRIX to access NRCS software.

Please ensure this message is shared with the DCs in your respective areas so they can distribute it to local SWCD field staff who use CITRIX to access NRCS services.

If you have any questions, feel free to reach out to me or to Katie Phillbrick.

Thank you.

Brandon L Rivera Delgado
Area Business Tool Specialist – Area 3
Natural Resource Conservation Services



U.S. DEPARTMENT OF AGRICULTURE

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From: Owen, Whityn - FPAC-NRCS, OR <whityn.owen@usda.gov>

Sent: Tuesday, June 30, 2026 12:16 PM

To: Willis, Tammy - FPAC-NRCS, IL <tammy.willis@usda.gov>; Goodrich, Nate - FPAC-NRCS, MO <nate.goodrich@usda.gov>; Byam, Jackie - FPAC-NRCS, WY <jackie.byam@usda.gov>; Reicha, Nolan - OCIO-CEC, IL <nolan.reicha@usda.gov>; Collman, Ron - FPAC-NRCS, IL <ron.collman@usda.gov>; Rivera Delgado, Brandon - FPAC-NRCS, MO <brandon.riveradelgado@usda.gov>; Philbrick, Katie - FPAC-NRCS, MO <katie.philbrick@usda.gov>; Sheldon, Sage - FPAC-NRCS, WY <sage.sheldon@usda.gov>; Charny, Sacha - FPAC-NRCS, WY <Sacha.Charny@usda.gov>; Antrim, Jon - OCIO-CEC, WY <jon.antrim@usda.gov>; McCormick, Collin - FPAC-FBC, TX <collin.mccormick@usda.gov>; Sweet, Jennifer - FPAC-FBC, TX <jennifer.sweet@usda.gov>; Morse, Chris - FPAC-FBC, IN <chris.morse@usda.gov>; Mann, Corey - OCIO-CEC, IL <corey.mann@usda.gov>
Subject: New Virtual Desktop Connections for SWCD

Dear State Conservationists,

As you are aware, last week we began an effort to migrate SWCD staff in your state from the "old" virtual desktop environment to the new environment supported by the AWS migration. Recall that the Virtual Desktop Infrastructure (VDI) allows SWCD staff to connect to the NRCS network using their Lincpass from non-NRCS computers.

We have successfully captured the data storage locations and secured the data for all respondents. On to next steps...

** I've attached the instructions for SWCD staff to get connected to the new AWS VDI. It is a very simple process.

The only prerequisites are that they have a Lincpass and they are part of the VDI access group. Neither of these requirements is new. All staff that had access to the "old" environment have been given access to the new environment.

Please disseminate these instructions via your state office representative/channels. Note that MDO/NHQ facilitated this migration on behalf of your states and SWCD users, but we have no insight or management of who/how/why your SWCD use this system. Your SWCD staff were given access

through the State Offices, so our assumption is that you have NRCS state POCs and processes in place to manage SWCD access.

Please let me know if you have any questions. Otherwise, this concludes my communication regarding this matter - another reason to celebrate this holiday weekend!

Thank you,

Whityn

Whityn Owen

Acting Director, Mission Delivery Optimization Division

Office of the Senior Deputy Associate Chief



U.S. DEPARTMENT OF AGRICULTURE
Natural Resources Conservation Service

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