

From: [Soil & Water Conservation Program](#)
To: [DNR.Soil and Water Conservation Districts staff](#)
Cc: [DNR.MGS SWC Staff](#)
Subject: FW: RUSLE2 Print Report Issue and Windows Update Information
Date: Thursday, August 13, 2026 7:42:38 AM
Attachments: [image001.png](#)
[image002.png](#)

Good morning,

Please see email below from Pat Turman on addressing the printing issues with RUSLE2.

Thanks.

MoDNR Soil and Water Conservation Program
573-751-4932 | dnr.mo.gov



Please take a few minutes to complete our [Customer Satisfaction Survey](#). Thank you.

From: Turman, Patricia - FPAC-NRCS, MO <pat.turman@usda.gov>
Sent: Wednesday, August 12, 2026 2:48 PM
To: ug-MO-nrcs <mo-nrcs@usda.gov>
Cc: Plassmeyer, Jim <jim.plassmeyer@dnr.mo.gov>
Subject: RUSLE2 Print Report Issue and Windows Update Information

For RUSLE2 Users,

National has sent out a notice informing states RUSLE2 IT Help Desk Tickets regarding the print report issue continue to be submitted and that these are coming from NRCS field staff. If you are still having issues with RUSLE2 printing, please do not submit a ticket but rather follow the instructions below:

Background and Instructions. The June 2026 Windows Cumulative Updates changed how applications write to Word documents. This affected the RUSLE2 print report function. A Microsoft fix for this problem was released in a patch on July 14. USDA Windows updates do not install for everyone at the same time. Devices receive updates in batches over several weeks. Some users have regained the ability to print RUSLE2 reports already. This variation is expected and will persist until all devices receive the update.

Internal users

- Check Software Center > Updates regularly.
- Install the latest Windows update as soon as it becomes available.
- Updates occur automatically and cannot be forced, so you will receive them as they are rolled out. To increase the chance of receiving the update sooner, keep your computer powered on overnight and over the weekend. Do not put it to sleep or shut it down during these times. Pull your card to lock your computer, keep it connected to the USDA network, and use an ethernet connection if possible.

External users

- Work with their IT if in an organization to get Windows patch.
- Individuals should check for and install the most recent Windows update.

Temporary alternative

Until your device receives the fix, an alternative is to take screen captures from RUSLE2 (Profile and Management tabs) and paste them into a Word document to capture inputs and outputs for runs.

If you have any questions, please reach out to Elena Hoover or me.

Thank you,

Patricia Turman

Acting State Resource Conservationist



U.S. DEPARTMENT OF AGRICULTURE
Natural Resources Conservation Service
601 Business Loop 70 West, Suite 250
Columbia, MO 65203
p: (573) 876-9361 | c: (573) 234-0372
email: pat.turman@usda.gov

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